

Virtual Reception

Complete Straight-to-Room Experience



Virdee technology provides a secure, contactless experience that accompanies guests throughout their stay.

- Starting with pre-check-in messages, guests have easy access to upsells and amenities, increasing revenue.
- Self-service identity verification, payment collection, and mobile and physical key issuance automate workflows and reduce stress on staff.
- Remote Assistance enables a frontdesk-on-demand, letting your staff support guests from anywhere.
- Virdee software integrates with any PMS, lock, and payment system for seamless rollouts.
- Virdee Software Platform integrates features into your existing app.







Improve Staff Efficiency

Automate everyday tasks and connect with quests from anywhere with Remote Assistance



Eliminate Long Lines

Self-service check-in via app, web, and kiosk enables bypassing of the front desk



Increase Guest Loyalty

Capture missing guest data and grow loyalty and marketing signups with prompts during check-in



Grow Profitability

Offsite vendors and fingertip access to amenities and upsells unlock new revenue streams



Decrease Complexity

Integrate with any PMS, lock and payment system and control everything from one dashboard



Reduce Chargebacks & Fraud

Secure identity verification ensures certainty of who is on property and provides accountability

Virdee Solutions integrate with any hardware and software provider including









SALTO



FREEDOMPAY

SHIFT(4)



















www.virdee.io



Tech Specs

Supported platforms

PMS Agilysys, Cloudbeds, HotelKey, Infor HMS, MEWS, Oracle

OPERA, Sabre, WebRezPro

Locks ASSA Abloy, Dormakaba, MIWA, Onity, Openpath, Salto

Payment Elavon, FreedomPay, Shift4, Square, Stripe

For details and pending integrations, contact us

UX/UI

Customizable template Branding, colors, logos

Workflow features QR code for mobile app, authentication methods, loyalty program,

guest requests, localization

Dashboard for property

staff

System configuration, remote video support, reports

Remote assistance for

auests

Voice / video, issue keys, check-in, image capture

Customizable guest

emails

Booking confirmation, reminders, engagement

Setup Requirements

Setup requirements

VPN connection to onsite systems (e.g. lock server), connection to payment provider, list of locks, marketing materials, color palette,

PMS connection

Mobile application

Setup requirements iOS and Android

Mobile key Bluetooth Low Energy (BLE)

Features ID verification, payment processing, remote assistance, in-app

purchases



Kiosk only
Weight 15kg / 32lbs
30.5cm / 12in



With floor mount

Kiosk materials

| Side | Solid hardwood – light, medium, dark |
|------------------|---|
| Center section | Multiplex board (Plywood) – white or black standard custom colors available |
| Tablet enclosure | Aluminum – SuperSilver, DarkSteel, DeepBlack |
| Caddy | 3D-printed plastic – silver, anthracite, black |

Tablet details

| Tablet | Apple iPad Pro 12.9" |
|-------------|----------------------|
| Resolutions | 2048 x 2732 pixels |
| Storage | 64gb |
| Colors | Space gray or silver |

Flectronic details

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|-----------------------|---|
| Card dispenser | Supported cards depend on access control and include Mifare Classic, Plus, Ultralight |
| Credit card reader | Supported terminals are determined by payment gateway |
| Scanning adapter | Adapter for tablet camera to scan documents |
| Power connectivity | Standard AC connection |
| Internet connectivity | Wireless, private network |

